

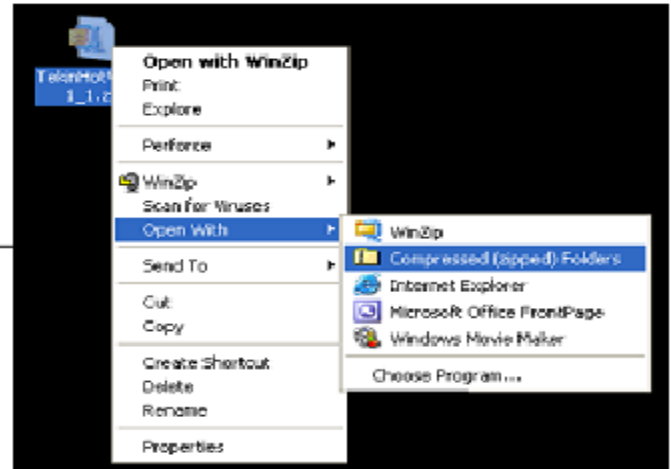
Installing the Tekin HotWire

Quickstart Guide

**For
Windows
XP and
Vista 32**

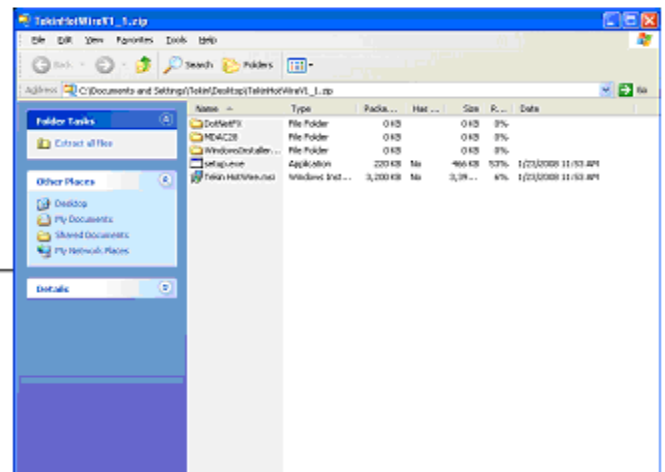
Step 1

Insert CD, or if you downloaded the file from the Internet, unzip the file by right-clicking the TekinHotWire.zip and choosing "Open With" and then selecting "Compressed (zipped) Folders". Choose "Extract all files" from the window that appears and let the Wizard do the work—accept all the defaults that it provides.



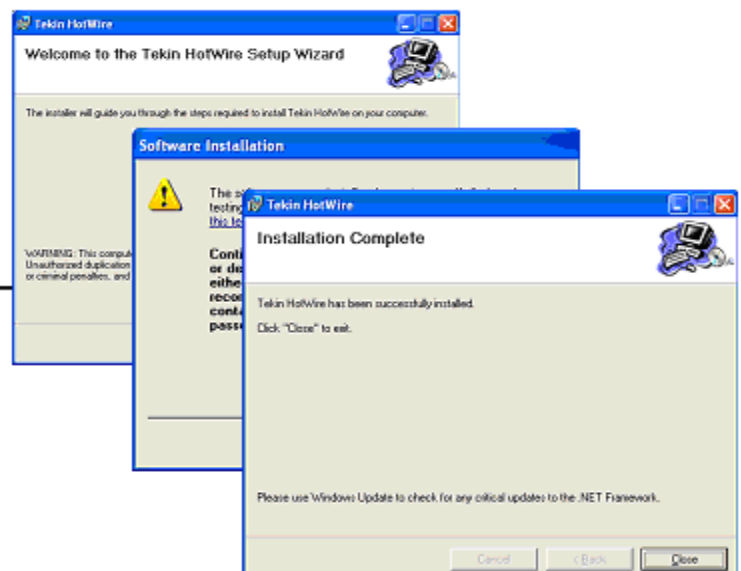
Step 2

Click on the "Setup.bat" file to begin the installation. The installation requires that your computer have .NET2.0, MDAC28, and WindowsInstaller installed, if these are not present and you are prompted for them, they will be found either on the CD or they will be downloaded from Microsoft's or Tekin's website.



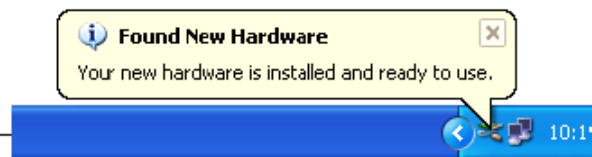
Step 3

Accept all defaults, the Tekin HotWire will install to C:\Program Files\Tekin HotWire and all the USB drivers will be copied to the appropriate locations.



Step 4

After Windows has finished installing the HotWire software, connect the USB cable to the computer and plug in the HotWire. Your computer will detect the HotWire and automatically install the necessary drivers. HINT: Ensure that the USB cable is plugged firmly into the HotWire, a common problem is that the cable is not pushed in firmly and the computer cannot find the HotWire.



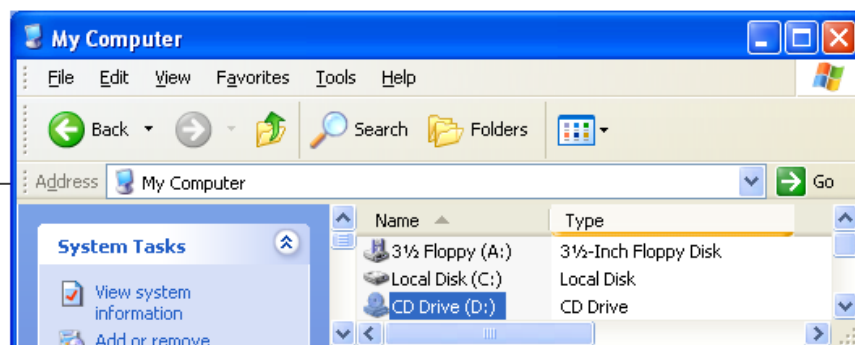
Run

Connect your ESC to the HotWire then connect the USB cable to the HotWire--ensure that the USB cable is pushed FIRMLY into the HotWire. Double click the HotWire icon on the desktop to run the software. If the HotWire interface to the right is shown, this indicates that either no ESC is connected or that the drivers necessary to connect the computer to the HotWire were not installed correctly. Check all connections again, then shut down the HotWire and restart it. If the interface to the right again appears, proceed to the section "Resolving USB Driver Problems".



Troubleshooting

Occasionally an install will not happen without user intervention. Files that are expected to be on the PC in order for the HotWire to function may have been left out during installation. If any file are missing you will be alerted and the files will be downloaded from the vendor, typically Microsoft. For your convenience, these files are located in a folder on the CD called "WinFiles". It may save time and trouble to just use "My Computer" to find your CD drive, then double-click the requested file. This should only be done if the HotWire install does not complete automatically.

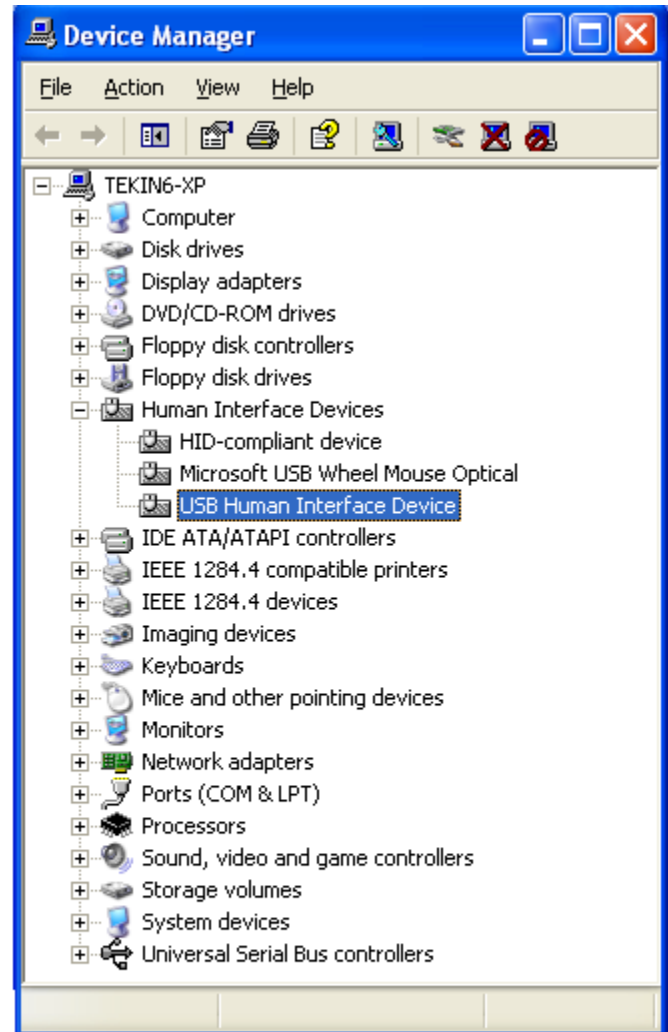
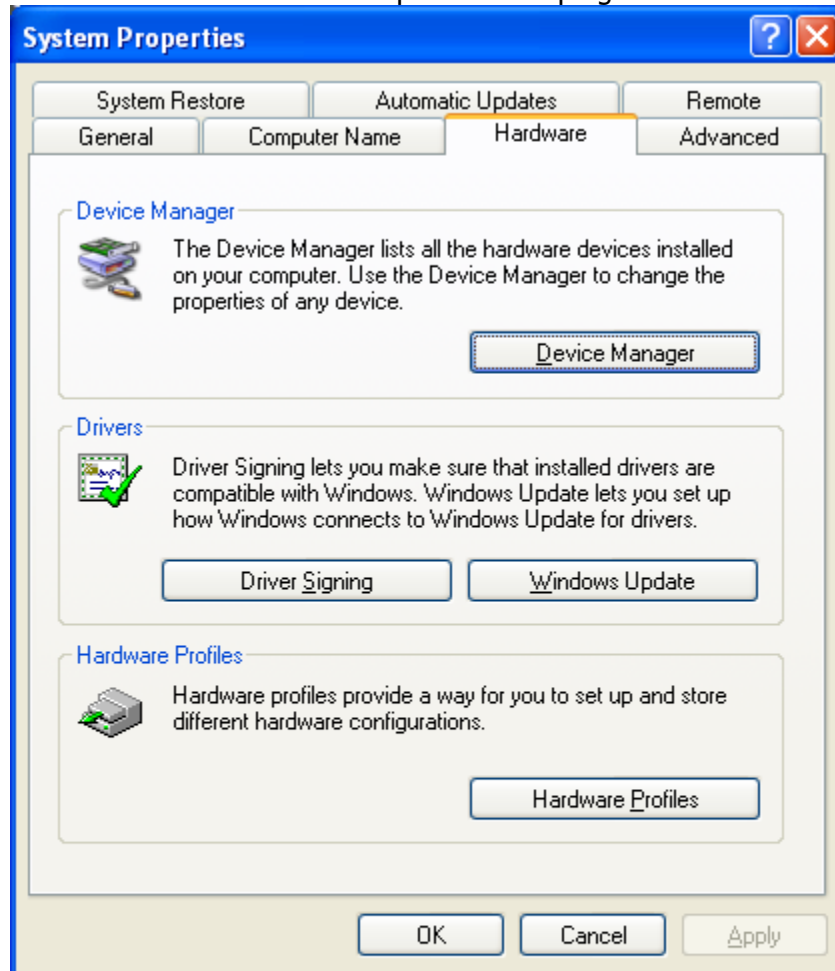


Resolving USB Driver Problems

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Every USB device requires the appropriate driver files to be installed prior to it being successfully used on a computer. The installation process of the Tekin HotWire software should automatically install the appropriate driver files on the computer. These driver files may fail to install correctly if the Tekin HotWire is connected to the computer prior to or during the installation of the HotWire software. Therefore, it is strongly recommended that the software be installed prior to the Tekin HotWire device being connected to the computer. The following will guide you through the steps necessary to determine whether or not the drivers for the Tekin HotWire are installed correctly on the computer. First connect the USB Cable to the computer by plugging it into an available USB socket. USB sockets are typically located at the rear of the computer. Now plug the HotWire into the USB Cable.



The HotWire should appear under the "Human Interface Devices" list as a "USB Human Interface Device". Verify that it is being found and identified by unplugging it from the USB cable and observing that it disappears from the Device Manager list then reconnecting it, FIRMLY pushing in the cable.



If after following the above steps, you are unable to get your HotWire up and running, check our website at www.teamtekin.com/hotwire.html for help, or contact us by email at support@teamtekin.com